

OFFICE OF THE PR. ACCOUNTANT GENERAL (AUDIT), DELHI  
DGACR BUILDING, I.P. ESTATE, NEW DELHI-110002

Audit memo No. 5 (W&M HQ)

Date: 23.05.2016

**Subject: Thematic Audit on e-SLA under The Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 for the period 2013-14 to 2015-16.**

In respect of the above mentioned audit the following information, records and documents may please be furnished to audit.

1. Whether stage wise timeline for time bound disposal of applications has been fixed by the Weights and Measures Department as per Rule 5 of The Delhi (Right of citizen to time bound delivery of services) Rules, 2011? If yes, the stage wise time frame fixed for each notified service may be furnished.
2. Whether North West zone of W&M Department has paid any compensation cost to the applicants for delay in providing notified services? If so, the details of such cases along with details of the amount paid to applicants may be furnished to audit.
3. Whether penalty on defaulting government servant was imposed by Competent Authority during April 2013 to March 2016 as per section 10 of the Delhi (Right of Citizens to Time Bound Delivery of Services), Act, 2011? If so, details of such cases may be furnished.
4. Whether W&M Department has conferred on the competent officer the powers of DDO for the purpose of payment of compensation to the applicant in case of delay? If so a copy of such order may be furnished.
5. Copies of circulars / orders / instructions received from IT Dept. w.r.t the above Act.

*(W&M)* 23.05.2016  
Sr. Audit Officer

*Accom*  
*1282/awm*  
*24/5/16*  
To  
The Controller  
Weights and Measures Department  
Vikas Bhawan,  
New Delhi